

# FAQs

## Hand painted furniture

All of our painted pieces are second hand, vintage or antique. They may have small bumps, dinks, quirks or small repairs that are evident of a past life. This adds to the character of the piece. Each piece has its own story.

All pieces are structurally sound and fit for purpose. We do not paint pieces that have significant damage. Doors and drawers all work as they should.

All pieces are painted by hand and therefore may show some slight imperfections in the finish such as brush strokes or slight variations in colour.

We use photography lighting in our pictures to get the best representation of colour. If you are unsure we can send you a painted sample stick so that you can see the exact colour. This is subject to a small charge to cover postage.

Items will remain on sale until paid for in full.

We will only hold items for a maximum of 30 days. After this time a storage charge will be applied and the item will only be released once these charges are paid. If items remain uncollected or undelivered for 3 months they will then be put back up for sale.

## Caring for painted furniture

Newly painted furniture will take around 28 days to cure. During this time items must be handles with care.

Where ever possible it is best to dust with a soft cloth. If the piece needs to be wiped then use a damp cloth and dry afterwards. Any water left sat on the finish could result in damage to the paint. Polish and sprays should be avoided.

Avoid extreme temperatures as this may damage the finish. Wax for example can melt if it gets very hot. The use of coasters is recommended.

Take care with sharp objects.

Paint work does naturally wear and distress over time. Waxed pieces can benefit from being rewaxed regularly.

If looked after your furniture will remain in good condition for many years to come.

